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Attorney Docket No. 20558-011

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

APPLICANTS: *Skuriat et al.*

SERIAL NUMBER: 09/540,648

EXAMINER: Sally Shih

FILING DATE: March 31, 2000

ART UNIT: 3624

FOR: METHOD AND SYSTEM FOR MEASURING TRADE MANAGEMENT  
PERFORMANCE

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box. 1450  
Alexandria, VA 22313-1450

**AMENDMENT B**

**AND RESPONSE TO OFFICE ACTION MAILED MAY 4, 2004**

**A. Introductory Comments**

This document is filed in response to the Office Action mailed May 4, 2004. Applicants enclose herewith a Petition for a three-month extension of time pursuant to 37 C.F.R. §1.136(a) and a \$980 check as required by 37 C.F.R. §1.17(a)(3). With this extension of time, the present Amendment and Response would be due on November 4, 2004. The Amendments to the Claims section begins on page 2 and the Remarks section begins on page 7.

Please amend the above-identified application as follows:

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